

REPORT TO:	HEALTH AND WELLBEING BOARD (CROYDON) 11th September 2013
AGENDA ITEM:	13
SUBJECT:	Adult Social Care Local Account 2011-12
BOARD SPONSOR:	Hannah Miller, Executive Director Adult Services, Health and Housing, Croydon Council
CORPORATE PRIORITY/POLICY CONTEXT: This report is for information only	

1. RECOMMENDATIONS

- 1.1 The Health & Wellbeing Board is asked to note the contents of the report. Any questions should be directed to the report author outside of the meeting.

2. EXECUTIVE SUMMARY

- 2.1 The Adult Social Care Local Account 2012/13 is Croydon's second local account report to residents. The production of an annual local account is a national requirement from the Department of Health for all local authorities.
- 2.2 The main purpose of the local account is to inform residents about how the Council and its partners are doing in meeting the needs of people who have social care and support needs.
- 2.3 The local account is aimed at both users of social care services and the wider community and seeks to provide background information about Croydon and its residents, summarise the things that Croydon people said were important to them and report on the quality of care and support in the borough.
- 2.4 The development of the Adult Social Care Local Account 2012/13 will begin shortly and a more detailed timeline is shown below.

3. DETAIL

- 3.1 The Local Account 2011/12 has been distributed within the Council and to partnership and service user led groups for comments and views. It has also been published on the Council website at:
www.croydon.gov.uk/healthsocial/helpforadults/ascla
- 3.2 The Council made a commitment in the Local Account 2011/12 to use the 'Making it Real' framework to work with service users and carers to find out more about their experiences receiving personal care services and how personalised people feel their services are. The Council will be working with service user led groups to develop plans for engaging with service users and residents with an interest in care and support services, including holding an

engagement event in Autumn 2013. The feedback and outcomes from this process will form an important part of the local account 2012/13.

3.3 As set out in the timeline below we will present the draft Local Account for 2012/13 to the Health and Wellbeing Board on 12th February 2014 for feedback and input to inform the final draft before it is published in March 2014.

3.4 Timeline of key activities for the Local Account 2012/13:

Activity	Timescale
Drafting of Local Account 2012/13	Sep 2012- Feb 2014
'Making it Real' service user engagement event	Oct 2013
Share draft with partnership and service user led groups (for feedback and input)	Feb 2014
Draft Local Account 2012/13 to Health & Wellbeing Board (for feedback and input)	12 th Feb 2014
Publication of final version	Mar 2014

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BACKGROUND DOCUMENTS: None